

Conditions

When you make a reservation with us, you agree to the following conditions:

Reservations and Cancellations

Reservations are guaranteed after a deposit of 20% and receipt of our confirmation.

You can cancel free of charge up to 48 hours before arrival.

The price is per room for 2 people. Adults only.

Check-in from 3 pm and check-out before 11 am.

Smoking

Smoking of all types of tobacco products is permitted only in designated areas (Health Act 2006). Mandatory use of ashtray due to fire hazard.

Identification Duty & Privacy

According to Spanish law, we are obliged to keep a register of guests present. You will be asked for first and last name, nationality, passport details, arrival and departure date. When making the reservation, these details are requested, otherwise we are obliged to do so upon arrival.

We do not do anything with the information provided to us when making a booking. If you wish, we can keep you informed via a newsletter. Furthermore, your data will only be stored and shared when we are obliged to do so.

Liability & Guest's belongings

Guests are particularly requested to lock the door of their rooms when going out or going to bed. The Management will not be responsible for any loss / or damage to the Guest's belongings.

We reserve the right to reasonably charge the main booker of the reservation for any damage caused during the stay at San Roque.
Any damage incurred must be reported immediately to management at all times.

Entering San Roque Suites de Monda, the pool area and others is at your own risk. The management cannot be held responsible for personal accidents or damage to your belongings.

Pets

Dogs and cats live on site. The dogs mainly stay in the private area, and will not be a nuisance. The cats roam freely. San Roque is located in a rural area where goats and sheep can pass by daily.
Bringing pets is not allowed.

WIFI

We offer WiFi for general use such as internet, mail, social media, but not for heavy use such as downloads, gaming, etc. Illegal activities are prohibited and will be reported immediately by authorities.

Calm and Respect

We are located in a rustico rural area and appreciate that our guests will take this into account. Be considerate of other guests, including smoking, telephone conversations and music in public areas. The traditional siesta is sacred in this part of Spain. After lunch, between 15-18h, rest is appreciated. The same applies after 10 pm in the evening. Be considerate of other guests and have respect for each other in order to make everyone's stay pleasant.
We are not a party location.

Hazardous goods and open fire

Carrying goods that are flammable, dangerous or prohibited is not allowed and strictly prohibited.

Be aware of the fire hazard in this region. A single cigarette can cause enormous damage.

Electricity

We are not responsible for damage caused by the loss of electricity, wifi, etc. when this happens beyond our control.

Road

The roads or caminos in the Spanish countryside are more challenging than you may be used to and often unpaved. The camino to San Roque is also partly unpaved. Get a good car and full insurance.

Right to cancellation

If the above conditions are not met or are violated, we reserve the right to cancel your booking or terminate your stay without any right to refund or compensation.